**SRAVANI CHUKKA**

**Senior MuleSoft Lead/Integration**

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**Summary:**

* Over 13+ years of experience in Information Technology (IT).
* Certified MuleSoft Developer (**MCD**) & Certified Integration Architect (**MCIA**)with 6+ years of expertise in MuleSoft ESB, SOA, and development.
* 6+ years of experience in JAVA/J2EE technologies for web application development and maintenance.
* 4+ years of leadership experience in Integration projects.
* Skilled in connecting various systems like Workday, Salesforce, SAP, DB, LDAP, ServiceNow File, AWS, Rest & SOAP services using MuleSoft connectors.
* Proficient in developing, deploying, and managing flows using Anypoint Studio, Cloud Hub 1.0, and RTF.
* Strong understanding of message exchange patterns, protocols (FTP, SFTP, TFTP, TCP/IP, SOAP, REST, HTTP/HTTPS), and security implementations.
* Extensively worked on Anypoint Studio and used it to interface application services by utilizing connectors, components, transformers, filters, flow Control, message routing, ActiveMQ, Rabbit MQ JMS, and Error Handling, logging, security policies, reconnection strategies, Identity management using Azure AD and Okta.
* Experience on Cloud technologies like Azure.
* Experience working with java technologies such as Spring, Hibernate, Active MQ.
* Experience in building CI/CD pipelines with Jenkins, Azure DevOps, and AWS.
* Proficient in version control tools like SVN, CVS, and GitHub. Extensive experience in database programming (Oracle, SQL Server, MySQL).
* Good technical background to understand the technologies and technical issues involved with Data Warehouses, Information Management, and Data Integration.
* In-depth knowledge of SDLC, Agile Methodology, and Test-Driven Development.
* Strong Techno-Functional exposure in various domains, including Banking/Finance, Health Care/Pharma, Utilities, Insurance, and E-Commerce, Media.

**Tools & Technologies:**

Anypoint Studio, Anypoint API Designer, CloudHub 1.0 and CH 2.0, RTF, Azure cloud platform, Oracle, SQL, JIRA, GitHub, Postman/SOAP API, Azure DevOps, Splunk, Jenkins, Azure Data Factory, Munit.

**Soft Skills:**

SDLC methodologies, Waterfall and Agile, project management, project estimation, Client Relationship Management, People management, Business/Functional Requirement Documentations.

**Technical Experience:**

**MuleSoft:** Anypoint API Designer, CloudHub 1.0 & CloudHub 2.0, RTF (AKS, VM), Runtime Manager, Api Manager, Api Portal, Exchange, Anypoint Studio, RAML, Visualizer, Dashboards, SWAGGER.

**J2EE Frameworks:** Spring, JUnit, Log4j, ANT, MAVEN, REST, SOAP

Markup Languages: JavaScript, HTML/DHTML, XML, XSL, XSLT, jQuery, CSS.

**Design/Analysis:** Object-Oriented Methodologies, UML, Design Patterns, SOA.

**Databases:** Oracle 8i / 9i /10g / 11g/12C, MS Access, SQL Server, MySQL

**Version Control Tools:** SVN, CVS, GITHUB

**Operating Systems:** Windows, UNIX, LINUX, MAC iOS

**Web Technologies:** JavaScript, Html, jQuery, AJAX, JSF, Web Services, SOAP, REST, WSDL, SOA., RAML

**Web/Application Servers:** Apache Tomcat 5.x, BEA WebLogic 9.0/10, Web Sphere 6.1, JBoss 6.0

**Software Tools:** Eclipse IDE, Anypoint Studio, ANT, JUnit, XML schema, Visual Studio, Oracle SQL Developer, GITHUB, Bitbucket, Jfrog, ServiceNow.

**Certifications:**

**MuleSoft Certified Developer (MCD),**

**MuleSoft Integration Architect (MCIA)**

**Professional Experience:**

**Spruce Infotech, client – IRIS/GAF (July 2024 – present)**

***MuleSoft Lead***

**Responsibilities:**

* Actively involved in each phase of Software Development Life Cycle SDLC Requirements, Design, Implementation, and Testing during the development of the application.
* Worked as a **team lead** and guided a small team of 3 developers in implementing the design and achieving the project timeline.
* Used Mule ESB in designing the application as a middleware between the third-party system and the customer side system.
* **Integrated different enterprise applications** based on the designed architecture.
* **Configuring the Mule process** for fetching the data from topic and makes web service calls to the middle tier Mule ESB for processing.
* Implemented data transformation using **Dataweave**.
* Performance Tuning of mule applications.
* Configured server setting properties and Database drivers.
* Involved in deploying applications into MuleSoft Cloud Hub and Mule Management Console.
* **Architected Integrations** using Mule Soft ESB environments for both on premise and **cloud environments.**
* Ability to troubleshoot Mule ESB (debuggers/flow analyzers), deployment, and tuning.
* Experience in developing interfaces between Salesforce and Oracle ERP using Informatica Cloud/Mule ESB technologies.
* Used MUnit for Mocking and Unit testing Mule flows

**Environment and tools**: RAML, Data weave, Cloudhub 2.0, ESB, Postman, MUNIT, Amazon S3 , SOAP, REST, Teradata, Postman, Maven, GIT, Azure DevOps, GitHub.

**Spruce Infotech, client - PGE (May 2023 – June 2024)**

***MuleSoft Developer/Lead***

**Responsibilities:**

* Coordinating with stakeholders to bridge any gaps and find solutions
* Developed integration workflows using Mule Soft ESB framework and Implemented RAML files for different entity creations.
* Design end to end Integration scenarios between On-Prem/Cloud Integration using MuleSoft

& Azure.

* Design the Gateways using API Manager and APIM.
* Configure the Cloud connector’s connectivity between SAP/PeopleSoft, amazon s3 and 3rd party systems

with basic authentication or certificate-based authentication or Entra ID.

* Implement security mechanisms like – SSL, OAuth, JWT and PGP encryption.
* Troubleshooted the issues in Dev &QA UAT & prod environments.
* Worked on SAP integrations and processing idocs and integrated to oracle systems using WSC connector.
* Designed reusable assets, components, frameworks, and processes to support and facilitate API and integration projects.
* Created platform events and Alerts for Monitoring.
* Used CI/CD tools like Jenkins, Maven, and GitHub, Azure Dev ops during development and deployment.
* Established MUnit framework and quality assurance processes.
* Used SoapUI/REST POSTMAN testing tool for testing the web services developed.

**Environment and tools**: Mule Anypoint Studio, GitHub, Azure Devops, RAML 1.0, Dataweave 2.0, Cloud Hub 2.0, MUnits, Junit, Amazon S3, PeopleSoft, Database, Splunk, ELK, Anypoint MQ, Dynatrace Monitoring

**Shell (Royal Dutch Shell) (Jan 2021 – April 2023)**

***Software Engineer***

**Responsibilities:**

* Led multiple integration projects involving Mule 4.x and destinations like Oracle DB, SAP S4/HANA, Workday, ServiceNow.
* Guided customers and colleagues in deploying emerging MuleSoft technologies.
* Developed various APIs using Workday, SAP, SFTP, Salesforce connectors.
* Implemented security measures using JWT, Oauth 2.0, Client ID enforcement, TLS, rate limiting/rate throttling policies in API manager.
* Implemented integrations using Salesforce Bulk API, and Salesforce Apex API’S.
* Used frameworks for logging, exception handling i.e. using Global Error Handler, On-Error Continue, On-Error Propagate, try catch and other relevant activities.
* Worked on Integrations with ServiceNow to create IT incidents.
* Worked on using various features of Mule i.e Asynch, Sync flows, Object Stores, Cache scopes, choice routers, publish, subscribe etc.
* Used scheduler and Cron jobs to create Scheduled Api’s/Non realtime.
* Integrated to Kafka topics to subscribe messages.
* Spearheaded the design, development, and deployment of integration solutions using MuleSoft CloudHub 1.0, a cloud-based integration platform and collaborated automating deployment using Azure dev ops CI/CD with mule maven plugin.
* Led a team of 6-8 Junior team members and ensured end to end project deliveries.
* Involved in building automated tests using Munit for integrations and APIs.

**Environment and tools**: RAML, Data weave, WSDL, ESB, Exceptional handling, Postman, MUNIT, Runtime Fabric, Agile, OAuth, SOAP, REST, REST Postman, Maven, GIT, Azure Cloud, Azure Devops.

**Randstad Technologies (June 2020- Dec 2020)**

***Senior Analyst***

**Responsibilities:**

* Developed integration workflows using Mule Soft ESB framework.
* Worked in API Led Architecture, API reusability, Complex Batch Processing, Data weave, Security concepts, Custom Global Error Handlers, Flow Controls & Scopes.
* Worked on XML, JSON, PGP encryption/decryption, LDAP, DB integrations.
* Optimized integration performance and resource utilization on CloudHub, reducing latency and improving throughput for real-time data processing.
* Led a team and maintained, tested, and debugged the MuleSoft implementation.
* Insert, Delete, Update using Snowflake connectors to get data from Datawarehouse.
* Support during Major incidents P1, P2.
* Implemented and monitored applications integrating to Salesforce.
* Implemented security measures such as authentication, authorization, encryption, and data masking.
* Setting up the business groups in the MuleSoft Hybrid/ CloudHub and integrating with IAM tools.
* Serve as outside quality assurance on Code Reviews and mentor consultants and clients.
* Used On Table row in database connector for polling and used the Watermark feature to prevent the processing of duplicate data.
* Widely used Splitters, Scattering & Gathering, scopes, and Batch processing in Mule ESB.

**Environment and tools**: Mule 4.0, Cloud Hub 1.0, Runtime Manager, Any Point Exchange, Design center, API Security, Mule On-Premises, Anypoint MQ, Amazon S3/SQS, GIT, NetSuite, Kafka, Maven, Jenkins, M-unit.

**IDC Technologies (Jul 2018 – Jun 2019)**

***Software Developer***

**Responsibilities:**

* Developed integration workflows using Mule Soft ESB framework.
* Worked on API manager and RAML 1.0.
* Handled EDI-related files and used DataWeave 2.0 for data transformations.
* Worked on EDI Transaction sets 810,846, 850, 855, 856, 997.
* Used batch processing to load bulk data into DB tables.
* Involved in unit testing by writing MUnit Test cases.
* Involved in Performance Testing and Tuning of APIs.

• Involved in developing automated build scripts for the API proxies using Maven.

* Involved in integrating build and deploy scripts with GIT and Jenkins for Continuous Integration.

**Environment and Tools**: Mule soft ESB 3.8.x/4, Any point studio, Oracle, SOAP, REST, OAuth, DataWeave, MUnit, GitHub, ActiveMQ, RAML, JSON, MUnit, Log4j, WSDL.

**Sepeare Technologies (Aug 2017 – May 2018)**

***Systems Engineer***

**Responsibilities:**

* Involved in requirements gathering and created REST-based service interfaces using Mule ESB Anypoint platform.
* Used testing tools such as Postman, Soap UI, REST console, and experience in performance test tools like JMeter, Postman.
* Manually deployed applications into MuleSoft Cloud Hub.
* Experience designing, developing, securing, and managing APIs via API Gateways and proxies.
* Designed and developed interfaces for processing IDOCs, EDI, and XML.

**Charter Global (Aug 2015 – Aug 2017)**

***Programmer Analyst***

**Responsibilities:**

* Involved in the design and development of services for the Apple website.
* Developed Restful web services in Spring architecture.
* Used Mockito framework for logging and created Restful services for order building and payments.
* Fixed maven dependency issues and provided production support for events.
* Responsible for maintenance of applications with technologies such as SQL Server/Oracle/jQuery/HTML5.

**NetCracker, India (Lightpath client) (Jun 2011- Feb 2015)**

***Associate programmer***

**Responsibilities:**

* Used XSLT transformation extensively for data migration.
* Designed data flows to migrate data from SOAP XMLs to DB.
* Used SQL for inserting data into DBs and provided client support.
* Implemented Unit testing using JUNIT Framework.

**Education:**

* Bachelor of Technology